

## Launch Profitable Calling Card Services Quickly and Easily

The ENTICE™ Prepaid/Postpaid (ENTICE-PP) Solution delivers end-to-end calling card services functionality via a modular, carrier-grade platform that can be deployed in virtually any network around the world. Based on the field-proven ENTICE (Emerging Networks Telecommunications Infrastructure Control Environment) framework, ENTICE-PP provides interworking for all legacy and IP-based network protocols, including SS7, C7, EIR2, DTMF, FGD, ISDN and SIGTRAN.

ENTICE-PP combines order processing, service activation, account management and customer support with real-time authentication and rating to create an all-in-one solution for prepaid/postpaid applications. With extensive subscriber features, powerful administration and control capabilities and broad protocol support, ENTICE-PP enables service providers to derive additional revenues from existing network infrastructure while attracting new customers and improving cash flow.

### Easy-to-use, customizable solution

Delivered ready for the network today, ENTICE-PP can be deployed as a stand-alone solution or as a value-added component of other ENTICE-based solutions, including the ENTICE Session Controller, Residential/Enterprise VoIP and Tandem/International Gateway solutions. A rich set of customizable features coupled with flexible scripting capabilities and open APIs ensures that service providers can adapt the ENTICE-PP solution to address specific subscriber needs and respond quickly to profitable new market opportunities.

Intuitive Web-based provisioning tools and menu-driven setup procedures simplify the deployment of prepaid/postpaid calling card services. Customizable templates for customer care and services management eliminate complex, costly development cycles while yielding robust, user-friendly portals for owners, resellers and consumers. Service providers can leverage these portals for direct marketing or to enhance customer loyalty through user account management, usage-based rewards and affinity programs.

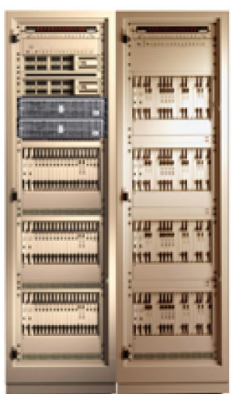
### Benefits

- Facilitates higher margins, additional network minutes and faster cash flow
- Market-ready solution can be customized to meet specific subscriber needs
- Web-based tools and templates simplify service provisioning and management
- Integrated service creation environment accelerates time-to-market of differentiated offerings
- Solution can be leveraged to strengthen customer loyalty
- Adds instant value to other VocalTec ENTICE-based solutions
- Robust, future-proof platform creates sustainable competitive advantage

## ENTICE Prepaid/Postpaid Card: Many configurations

### Large

Prepaid/Postpaid on ENTICE converged tandem solution: up to 28,000 ports, media on DSP cards



### All In One

ENTICE SBC with Voice Media server and Billing in one server



### Clustered

Clustered ENTICE SBC with Voice Media server and Billing in separate servers



## A Robust, Customizable Solution For Realizing Full Revenue Potential

With its broad spectrum of features, many of which are customizable, the ENTICE Prepaid/Postpaid solution makes it easy for service providers to differentiate their offerings. Among the key capabilities are:

### System Parameters

- Carrier-class reliability
- Support for over 100,000 calls
- Routing and translation of up to 31 digits
- Least Cost Routing
- Real-time Call Detail Records (CDRs)
- NAT traversal (with the addition of the VocalTec Session Controller)
- Supports SS7/C7, ISDN, CAS, H.323, SIP, H.248, SIGTRAN

### Real-time Authentication and Rating

- 24/7 IVR system with multiple language support
- Zero-, one- or two-stage dialing
- Rating by access number, origination and destination
- Peak hour and off-peak hour rating
- Flexible charging model
  - Service charge
  - Connection charge
  - Initial period charge
  - Access charge
  - Hidden charges
- Flexible rounding method (up, down and normal)
- Maximum call duration
- Destination block list

### Fraud Control

- Simultaneous call control
- Limit on password input
- Blacklists
- Limit of minutes/cost

### Account Management and Loyalty

- Real-time balance validation
- Discrete balance validation
- Remaining minute announcement
- Last minute warning
- Exceeding credit limit warning
- Balance transfer between cards
- Customizable billing cycle (weekly, monthly)
- Balance reward
- Charge reward

### Reporting

- Online call history
- Call/traffic statistics
- Online/offline invoices
- Web-based provisioning

### Immediate Value, Sustainable Advantage

The field-proven, programmable ENTICE-PP solution adds immediate value to both legacy and converged networks throughout the world. By offering alternative billing options, service providers can capture new markets (e.g., credit-challenged subscribers) while enhancing existing services. Complemented by VocalTec's global professional services and round-the-clock customer support, the ENTICE Prepaid/Postpaid solution is a strategic tool for sustainable revenue generation, market expansion and customer retention.

## About VocalTec

VocalTec Communications (Nasdaq: CALL) is a global provider of carrier-class multimedia and voice-over-IP solutions for communication service providers. A pioneer in VoIP technology since 1994, VocalTec provides proven trunking, peering and residential/enterprise VoIP application solutions that enable flexible deployment of next-generation networks (NGNs). Leveraging a unique combination of cutting-edge technologies and interoperable solutions, VocalTec maintains a solid track record of successful deployments worldwide. VocalTec has played a central role in the implementation and support of dozens of advanced telecom solutions, specializing in the smooth migration of voice networks from TDM to IP. Partnering with prominent system integrators and equipment manufacturers, VocalTec serves an installed base of leading carriers.

[www.vocaltec.com](http://www.vocaltec.com)

Specifications and descriptions are summary in nature and subject to change without notice.

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