

Deploy FMC Today Using VocalTec E-REV

The VocalTec Fixed Mobile Convergence (FMC) service enables service providers to offer subscribers seamless access to enterprise communications services via any subscriber-selected phone device, whether a mobile handset, IP phone, softphone or traditional PSTN handset. Available as an option for the VocalTec E-REV (ENTICE™ Residential and Enterprise VoIP) Hosted PBX solution, the VocalTec FMC service is designed to work with any mobile network infrastructure — without the need for special business or technical arrangements with mobile operators.

Enterprises regard FMC as a business advantage that improves employee productivity and accessibility while reducing communications costs. With the VocalTec FMC service, enterprise subscribers can use their mobile phones to initiate and receive calls via the VocalTec E-REV Hosted PBX solution, specify how they want incoming calls to be handled and transfer live calls from one phone device to another without interrupting the call. Subscribers benefit from the convenience of single-number, single-voicemail service coupled with the freedom to control call handling depending on context (work, home, mobile).

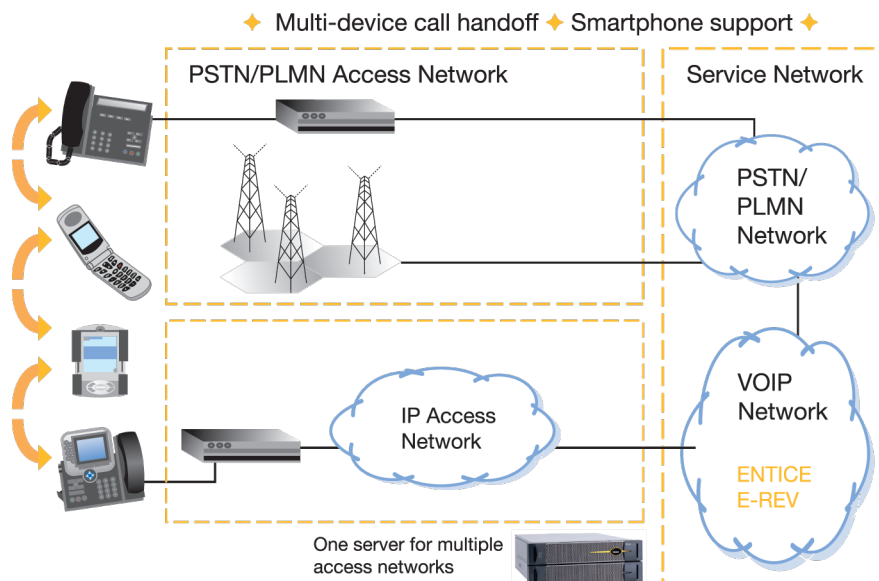
Provide Flexible Access to VoIP Services — Via Any Device

Service providers with an existing VocalTec EREV solution can offer their enterprise customers FMC as an enhancement to the Hosted PBX service offering.

Setup is fast and easy: subscribers simply input their mobile device information through an intuitive web portal and the VocalTec FMC software automatically integrates the mobile phone into the EREV Hosted PBX solution. Subscribers can then immediately begin to make and receive calls using their mobile phones as a PBX extension. Easy-to-use configuration tools allow subscribers to customize their FMC service and alter their selections at any time. Whether at home, in the office or on the road, subscribers using mobile handsets can initiate calls by dialing an access code followed by the called party's number. The E-REV software authenticates the subscriber based on the mobile number and connects the call by establishing two outgoing legs: one to the mobile handset and the other to the called party.

Because the E-REV service establishes both legs of the call via the network, the potential high costs of long distance or international calls charged by the mobile operator are avoided and any costs associated with the call are allocated to the subscriber's E-REV account.

VocalTec FMC: Fixed Mobile Convergence for Any Network



The VocalTec FMC service integrates mobile handsets into the VocalTec EREV solution, offering enterprise subscribers single-number, single voicemail service — regardless of location or phone device

Offer Seamless Access To Enterprise Communications Via Any Device

Smartphone Users Benefit from Additional Conveniences

Smartphone users can further benefit from additional services offered via a downloadable intelligent dialer application provided with the VocalTec solution, including:

Contact List Dialing: Subscribers can select a number from their contact list and choose "VocalTec Dial" to initiate a call through the VocalTec E-REV Hosted PBX service — eliminating the need to dial an access code.

Ad-Hoc Dialing: Calls to numbers which are not in the contact list can be dialed through the dialer application by prepending a special prefix to the number.

Abbreviated Dialing: Smartphone users can reach other office users by simply dialing their extension.

Dynamic Callback: Any two phone devices can be bridged together by a smartphone user initiating a mobile callback and specifying the two phones number to connect. A roaming subscriber can avoid roaming charges by initiating a call with the smart phone but using a local number to connect the call.

Mobile Users Enjoy Rich Features — Without Extra Charges

The VocalTec FMC service enables mobile phone users to leverage any additional services provided by the existing E-REV Hosted PBX solution, avoiding the costs and complexities of accessing similar services through mobile operators. Popular EREV Hosted PBX services include:

Follow-me/Multi-ring service: Users can set up their profile so that their mobile device or home phone rings in addition to their office phone, essentially configuring several devices to appear as a single number. Devices can be configured to ring simultaneously or in sequence.

Device Handoff: A live phone call can be handed off to any specified phone device without interrupting the call. Predefined device numbers, specified in a user's handoff

profile, are identified by a code which the user can key in as a shortcut when initiating a handoff.

Park/Pick-up: Users can "park" a call, essentially putting the call on hold in a "parking group" until another extension picks up the call. A music-on-hold (MOH) announcement is played to the parked party until either the call is picked up or a timer expires and the parked call is released.

Unified Voicemail: By setting up the Followme/ Multi-ring service and disabling mobile voice mail, users can enjoy the convenience of unified voicemail accessible via any phone, email or the web.

By facilitating mobile access to a broad set of VoIP services, operators can offer enterprise users unprecedented flexibility in their communications. For example, a user driving to work may answer a call to his PBX extension on his mobile phone and, upon arriving at work, quickly transfer the call to his office phone so that co-workers can participate in the call via speakerphone. By integrating innovative services, smartphone technology and field-proven VocalTec E-REV solutions, VocalTec offers service providers a tremendous opportunity to deliver flexible, converged enterprise communications solutions — driving up profits as they drive up demand.

Extend Unmatched Flexibility To Enterprise VoIP Customers The VocalTec FMC Service Adds Value

Benefits

- Provides single-number accessibility regardless of location or phone device
- Extends E-REV hosted PBX services to mobile devices without added costs
- Enables international mobile calling using VoIP service, reducing costs
- Streamlines call handoffs between any two phone devices without interruption
- Enhances subscriber control over communications, improving productivity
- Enables subscribers to avoid international roaming charges by initiating calls to a local number

About VocalTec

VocalTec Communications (Nasdaq: CALL) is a global provider of carrier-class multimedia and voice-over-IP solutions for communication service providers. A pioneer in VoIP technology since 1994, VocalTec provides proven trunking, peering and residential/enterprise VoIP application solutions that enable flexible deployment of next-generation networks (NGNs). Leveraging a unique combination of cutting-edge technologies and interoperable solutions, VocalTec maintains a solid track record of successful deployments worldwide. VocalTec has played a central role in the implementation and support of dozens of advanced telecom solutions, specializing in the smooth migration of voice networks from TDM to IP. Partnering with prominent system integrators and equipment manufacturers, VocalTec serves an installed base of leading carriers.

www.vocaltec.com

Specifications and descriptions are summary in nature and subject to change without notice.

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